Michelle Parent 2380 California Sf CA 94115

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

You will be taking away my option to do business with someone I can count on. I moved to Sonic after being dissatisfied with ATT customer service, and would be taking away the motivation for att to improve. Please don't force me back into the web of calls and endless transfers. AT&T lost my business, Sonic did not take it.

Michelle Parent